E-bikes Hire and E-scooter Rental Bays - Frequently Asked Questions (FAQs)

How do I hire an e-bike?

The following two e-bike companies operate in Wandsworth, Lime and Forest. To hire an e-bike you can do this directly through the Operator. More details can be found online:

- Lime: E-scooter & E-bike Sharing | Lime Micromobility
- Forest: Forest Electric Bike Sharing (humanforest.co.uk)

How do I hire an e-scooter?

The only legal way to ride an e-scooter in London is through the TfL e-scooter rental trial. More information about the e-scooter trial can be found here: <u>Electric scooters -</u> <u>Transport for London (tfl.gov.uk)</u> The two approved Operators taking part in this trial are Lime and Voi. To hire an e-scooter you can do this directly through the Operators Apps. More details can be found online:

- Lime: E-scooter & E-bike Sharing | Lime Micromobility
- Voi: <u>Voi | E-scooters and e-bikes for hire</u>

Where can I park an e-bike outside of busy town centres?

The Council is proposing a hybrid parking system for e-bikes in the borough. This will mean that it will become mandatory to park e-bikes in a designated bay in busy town centres. In quieter parts of the Borough riders will be encouraged to use a bay, however it is not mandatory. It will still be possible to park an e-bike on the pavement in a sensible manner without causing an obstruction. Research has shown that users, particularly women, value being able to park close to their home. This is especially important when travelling late at night.

It is important to note that that an e-scooter journey can only start and end within a mandatory parking bay which is why we are providing bays across the whole borough.

Once this consultation ends and we have analysed the results, a final list of bays will be published and clearly set out which areas will have mandatory parking bays and which areas will maintain free floating parking.

Why is my area/ward not included in this consultation?

We are introducing the parking bays in two phases. If your ward is not included in this phase, it will have been already consulted for Phase One. Although the consultation is now closed, you can view this online here: <u>E-bikes Hire and E-scooter</u> <u>Rental Bays Consultation - Have your say - Citizen Space</u>

Can I ride an e-bike from Wandsworth to another borough?

Yes, you can ride e-bikes between different boroughs. However, it is important to check the parking requirements in each individual borough as they may have a different approach to Wandsworth.