

## Wandsworth Borough Council Adult Social Services

## We are writing a Transport Assistance Policy

## What do you think?





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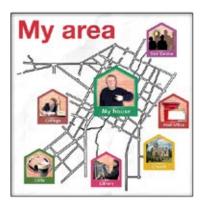
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**About Transport Assistance** 

When the council pays for your travel it is called Transport Assistance.



You might need Transport Assistance to get to:

- doctor appointments
- work
- shops
- meeting your friends



Wandsworth Council is changing how we decide to give people Transport Assistance.



We are writing a Transport Assistance Policy.

This document explains what we want to put in the Policy.



We want to know what you think?

Please read this information and answer our questions.



### Why change?

The Care Act 2014 is a law about care and support for adults in England.

We want to do what the Care Act 2014 tells us to do.

### Things we need to do



 If you have a Care and Support Assessment, we will look at what help you need to live your life.



• We will help you find the right support to be as **independent** as possible.

When we say **independent** this means by yourself or with someone to help you.



• Transport Assistance must be fair for everyone who needs it.

This means helping people understand:

- who can get help.
- what kind of support they can get.
- We must make sure our services work for people now and in the future.



Like lots of other councils, we have less money to spend on our services.

We need to make sure we can give support to people when they need it.



### Our plan

We have 5 proposals.

**Proposals** are things we want to put in the new policy.



### Proposal 1

# We are writing a Transport Assistance Policy.

The Policy will say:

- who can get Transport Assistance.
- how we will give support to people who need it.



The new policy will be for people:

- aged 18 years and over.
- who normally live in Wandsworth.
- who have an assessment that say they need support with travel.



The policy does not include transport to open access Day Centres.



### Proposal 2

How we will assess your need for Transport Assistance

We will work with you to look at:

• What you are good at.

# • What you can do to sort out your own travel. This might be with support.

- If you are safe when you travel independently.
- How you can be supported by friends, family and your local community.

• What kind of transport works best for you.

#### **Proposal 3**

Make sure people can understand the rules on who can get Transport Assistance.

If your assessment says you need support to travel, we will always look at the best way to do this.

# When we will not give Transport Assistance.

If you can safely and independently:

- travel on public transport.
- use a Motability Vehicle.
- walk or move about with help.











Your carer, family or friends can help you and want to help you with transport.



You have your own car to use.

You have a Motability vehicle.









You had your travel support needs assessed in the mobility part of your Disability Living Allowance (DLA) or

Personal Independence Payment (PIP)

If the rules say you can not get Transport Assistance but you need it, we might still be able to help.

### **Proposal 4**

Put how much your Transport Assistance costs in:

- your Care and Support plan.
- your Personal Budget.

This means you might have to help pay for your Transport Assistance.

This is explained in our Adult Social Services Contributions Policy.

#### September



### **Proposal 5**

#### When will the changes happen?

September 2019 for all new people needing Transport Assistance.

From September 2019 we will work with you if you already have Transport Assistance.

We will look at how we can help you be as **independent** as possible.



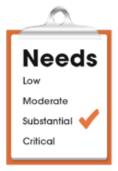
# What happens if there is a change to your Transport Assistance?



A Social Worker will work with you and your family.

Together you will write a plan about how to support you to change how you travel.





If we plan to stop your Transport Assistance, we will not do it straight away.

We will make sure you are confident and safe if you travel **independently**.

Not everyone can travel independently.

We may not need to change your Travel Assistance.

If you want to talk to us about the new policy, please contact us.

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Tell us what you think. Please answer our questions.