Traffic & Parking Policy London Borough of Richmond upon Thames Customer Service Centre: 020 8891 1411

Email: consultation@richmondandwandsworth.gov.uk



Our Ref: 2112C_08/24_KC CPZ Review August 2024

To the Resident / Occupier

1 Bush Road Kew TW9 3AN

Dear Resident / Occupier

North Kew Controlled Parking Zone Review - Questionnaire for Completion

The Council is carrying out a review of the North Kew Controlled Parking Zone (CPZ), Zone KC, as part of a review of all Controlled Parking Zones in Kew - see attached maps.

Over the years, the Council has received feedback from residents and businesses in Kew on how the CPZ in their specific area operates. This consultation seeks feedback from all properties in Kew on how the schemes are working and whether any changes should be made. This includes seeking views on whether the CPZ operational hours/days applied in each area are about right or need to be changed.

Specifically in Zone KC, we wish to review the operation of the Event Day Zone to see whether this should continue in operation or replaced with a longer fixed operational period which would apply into the evenings every day. Our reason for this is that the Event Day Zone requires considerable operational management throughout the year and the need for residents and visitors to be aware of when it is in operation. A fixed operational period should, in our view, be considered for the future as this may improve the overall operation of the scheme for everyone.

As part of the review of Zone KC, we are also proposing to amend the zone boundary of Zone KC and KA to add the small adjoining section of Kew Road (between Mortlake Road and Gloucester Court) to Zone KC along with the creation of a new sub-zone between Nos 292 and 322 Kew Road (Zone KD). This follows the submission of a petition from residents of Kew Road between Gloucester Court and No 292 who have experienced difficulties in parking near to their home. We will be looking at the provision of parking space in Zone KC to ensure that any displacement of parking demand is managed and does not create any difficulties for existing permit holders of Zone KC.

The current operational hours/days for Zone KC (10am to 4.30pm, Monday to Sunday including Bank Holidays) are in Tier-2 as shown in the following table. The table indicates the current parking permit costs and how these could alter if the CPZ operational hours/days were changed.

Tier	Operational Hours	Operational Days	Annual Residents' Permit Charge	Annual Business Permit Charge	Daily Resident Visitor Permit charge
1	4hrs or less	Mon - Fri/Sat/Sun	£63.80	£213.40	£1.65
2	Between 4hrs and 10.5hrs	Mon - Fri/Sat	£108.50	£360.70	£3.30
	Between 4hrs and 6.5hrs	Mon - Sun	£108.50	£360.70	£3.30
3	More than 6.5hrs	Mon - Sun	£143.20	£480.50	£6.60
	More than 10.5hrs	Mon - Fri/Sat/Sun	£143.20	£480.50	£6.60

Resident and Business permits

The above resident and business permit prices are for the first permit issued per household/business for one year. Subsequent resident permits purchased per year are approximately 100% more for the second permit and 200% more for the third and further permits issued. Subsequent business permits purchased are approximately 50% more for the second permit purchased per year and 50% again for third and further permits issued.

Resident visitor permits

Resident visitor permits (scratch cards) are available at half the standard price to the over 60s. These permits must be validated for the relevant time period and each one allows parking in Zone KC for half a day so two permits are required to allow all day parking.

Please note that all parking charges are reviewed annually.

There are two ways of providing your response:

Online survey

To respond to the online survey, please visit: https://haveyoursay.citizenspace.com/richmondecs/zone-kcreview-24

You can also access the online survey by scanning the QR code below.



If you are unable to complete the survey online and you would like a hard copy of the questionnaire, please call 020 8871 8929 leaving your name and address and quoting reference 'Kew CPZs Review' and one will be posted out to you with a postage paid return envelope.

Please ensure we have received your responses by **Sunday 29 September 2024.** The Council would like to demonstrate that any changes to a CPZ have the support of residents so a good response is very important, although the Council will not base its decision on residents' wishes alone. All feedback, both received to date and in response to this consultation, will be considered by the Council along with all relevant traffic management and other highway factors prior to a decision being made on how the CPZ operates in the future.

Further information on this review and generally on CPZs can be viewed by visiting the webpages below or by calling the Customer Service Centre on 020 8891 1411. www.richmond.gov.uk/kew_cpz_consultations

www.richmond.gov.uk/controlled_parking_zones

Yours faithfully

Carl Gellard Senior Engineer

