Traffic & Parking Policy London Borough of Richmond upon Thames Customer Service Centre: 020 8891 1411

Email: consultation@richmondandwandsworth.gov.uk



Our Ref: 2112B_08/24_KB CPZ Review August 2024

To the Resident / Occupier

1 Burdett Road Richmond TW9 2EE

Dear Resident / Occupier

South Kew Controlled Parking Zone Review – Questionnaire for Completion

The Council is reviewing the Kew Controlled Parking Zone (CPZ), Zone KB, as part of a review of all Controlled Parking Zones in Kew - see attached map.

Over the years, the Council has received feedback from residents and businesses in Kew on how the CPZ in their specific area operates. This consultation seeks feedback from all properties in Kew on how the schemes are working and whether any changes should be made. This includes seeking views on whether the CPZ's operational hours/days are about right or need to be changed and whether the boundary/formation of the zones should be altered.

The current operational hours/days for Zone KB (10am to noon, Monday to Friday) are in Tier-1 as shown in the following table. The table indicates the current parking permit costs and how these could alter if the CPZ operational hours/days were changed.

Tier	Operational Hours	Operational Days	Annual Residents' Permit Charge	Annual Business Permit Charge	Daily Resident Visitor Permit charge
1	4hrs or less	Mon - Fri/Sat/Sun	£63.80	£213.40	£1.65
2	Between 4hrs and 10.5hrs	Mon - Fri/Sat	£108.50	£360.70	£3.30
	Between 4hrs and 6.5hrs	Mon - Sun	£108.50	£360.70	£3.30
3	More than 6.5hrs	Mon - Sun	£143.20	£480.50	£6.60
	More than 10.5hrs	Mon - Fri/Sat/Sun	£143.20	£480.50	£6.60

Resident and Business permits

The above resident and business permit prices are for the first permit issued per household/business for one year. Subsequent resident permits purchased per year are approximately 100% more for the second permit and 200% more for the third and further permits issued. Subsequent business permits purchased are approximately 50% more for the second permit purchased per year and 50% again for third and further permits issued.

Resident visitor permits

Resident visitor permits (scratch cards) are available at half the standard price to the over 60s. These permits must be validated for the relevant time period and in two hour CPZs, each one allows parking for a full day. CPZs that operate for longer than four hours require two permits to be displayed to allow all day parking.

Please note that all parking charges are reviewed annually.

This zone was last reviewed in 2020 which showed no support for a longer operational period nor for event day controls to be introduced to provide protection when events are held at Kew Gardens and Brentford Football Club. We are currently reviewing the existing event scheme that operates in the North Kew zone (Zone KC) to decide whether this will continue in operation in the future. Therefore, we are not consulting specifically on the introduction of event day controls in your area at this time.

Please let us know any views you have on the CPZ and/or parking generally in the area so that we can consider how the scheme works in the future.

There are two ways of providing your response:

Online survey

To respond to the online survey, please visit: https://haveyoursay.citizenspace.com/richmondecs/zone-kbreview-24

You can also access the online survey by scanning the QR code below.



If you are unable to complete the survey online and you would like a hard copy of the questionnaire, please call 020 8871 8929 leaving your name and address and quoting reference 'Kew CPZs Review' and one will be posted out to you with a postage paid return envelope.

Please ensure we have received your responses by **Sunday 29 September 2024**. The Council would like to demonstrate that any changes to a CPZ have the support of residents so a good response is very important, although the Council will not base its decision on residents' wishes alone. All feedback, both received to date and in response to this consultation, will be considered by the Council along with all relevant traffic management and other highway factors prior to a decision being made on how the CPZ operates in the future.

Further information on this review and generally on CPZs can be viewed by visiting the webpages below or by calling the Customer Service Centre on 020 8891 1411.

www.richmond.gov.uk/kew cpz consultations

www.richmond.gov.uk/controlled_parking_zones

Yours faithfully

Carl Gellard Senior Engineer

