

Our Ref: 2109_01/26_WR CPZ Review

January 2026

To the Resident / Occupier

1 BUTTERFIELD CLOSE
 TWICKENHAM
 TW1 1DX

Dear Resident / Occupier

Whitton Road Controlled Parking Zone (CPZ), Zone WR Review – Questionnaire for Completion

We are carrying out a consultation with all properties in this CPZ on how the scheme is working. This includes seeking views on whether the CPZ's operational hours/days are about right or need to be changed.

The current operational hours/days of Zone WR of 8.30am to 6.30pm, Monday to Saturday, are in Tier-2 as shown in the table below. The table indicates the current parking permit costs and how these could alter if the CPZ's operational hours/days were to be changed.

Tier	Operational Hours	Operational Days	Annual Resident Permit Charge	Annual Business Permit Charge	Daily Resident Visitor Permit charge
1	4hrs or less	Mon - Fri/Sat/Sun	£66.00	£220.90	£1.70
2	Between 4hrs and 10.5hrs	Mon - Fri/Sat	£112.30	£373.30	£3.40
	Between 4hrs and 6.5hrs	Mon - Sun	£112.30	£373.30	£3.40
3	More than 6.5hrs	Mon - Sun	£148.20	£497.30	£6.80
	More than 10.5hrs	Mon - Fri/Sat/Sun	£148.20	£497.30	£6.80

Please note that parking charges are reviewed annually.

At this time, we are not proposing any changes to the parking controls that solely operate 11am to 11pm when major events are held at Twickenham Stadium. These hours take into account the various start and end times involved with the holding of these events (rugby matches, concerts etc). However, should you wish to provide feedback on these controls, these may be provided in the 'further comments' section of the online survey.

Resident and Business permits

The above resident and business permit prices are for the first permit issued per household/business for one year. Subsequent resident permits purchased per year are approximately 100% more for the second permit and 200% more for the third and further permits issued. Subsequent business permits purchased are approximately 50% more for the second permit purchased per year and 50% again for third and further permits issued.

Resident visitor permits

Resident visitor permits (scratch cards) are available at half the standard price to the over 60s. These permits must be validated for the relevant time period and each one allows parking in Zone WR for half a day so two permits are required to allow all day parking.

Please be informed that following requests received from residents, the Council is separately consulting properties in Chase Gardens on the possibility of joining Zone WR. Enclosed with this letter is a detailed design drawing showing the existing zone and the possible extension to Chase Gardens.

Online survey

To respond to the online survey, please visit:

<https://haveyoursay.citizenspace.com/richmondecs/wr-review>

You can also access the online survey by scanning the QR code below.



If you are unable to complete the survey online and you would like a hard copy of the questionnaire, please call 020 8871 8929 leaving your name and address and quoting reference 'Zone WR Review' and one will be posted out to you with a postage paid return envelope.

Please ensure we have received your responses by **Sunday 15 February 2026**.

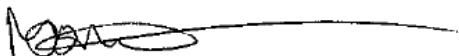
The Council would like to demonstrate that any changes to a CPZ have the support of residents so a good response is very important, although the Council will not base its decision on residents' wishes alone. All feedback, both received to date and in response to this consultation, will be considered by the Council along with all relevant traffic management and other highway factors prior to a decision being made on how the CPZ operates in the future.

Further information on this review and generally on CPZs can be viewed by visiting the webpages below or by calling the Customer Service Centre on 020 8891 1411.

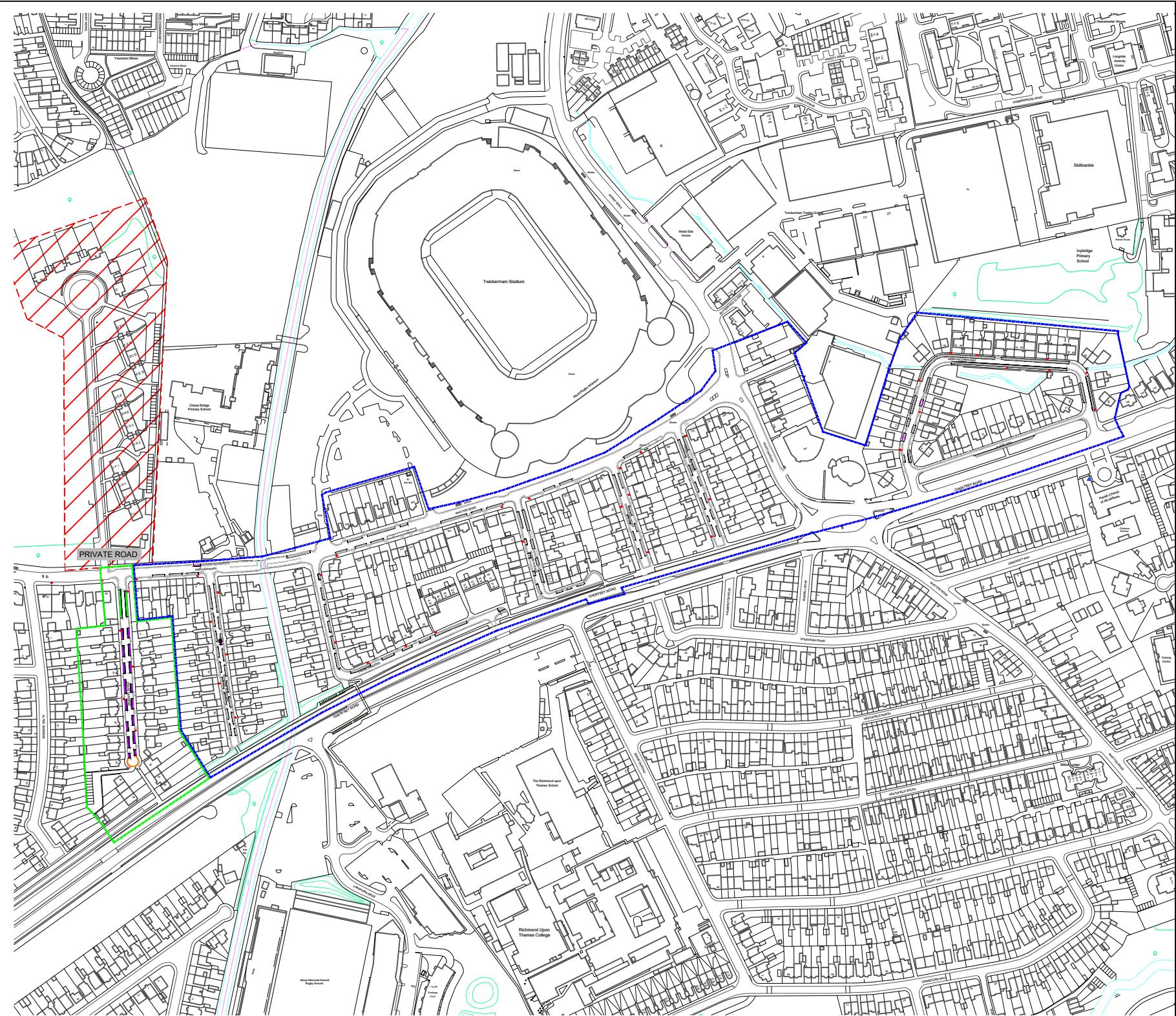
www.richmond.gov.uk/controlled_parking_zones

www.richmond.gov.uk/whitton_road_cpz_review

Yours faithfully

A handwritten signature in black ink, appearing to read 'Michael Potter', is written over a horizontal line.

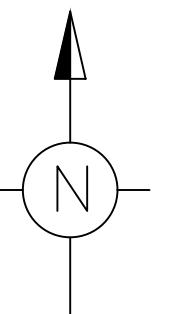
Michael Potter
Parking Policy Manager



KEY:

This legend provides a key for various parking bay types and general markings. It is organized into three main sections: CPZ WR POSSIBLE EXTENSION, CPZ WR BOUNDARY, and GENERAL(EXISTING). The CPZ WR sections use a green dashed line for possible extension and a blue dashed line for boundary. The GENERAL section uses a grey dashed line for double yellow lines, a grey dotted line for single yellow lines, and a grey double line for bus stops. Other symbols include a purple dashed line for permit, a green dashed line for permit holders, a grey dashed line for permit (2 wheels on footway parking), a grey dotted line for permit holders (2 wheels on footway parking), and a pink dashed line for disabled bays. A dropped kerb is indicated by a grey cross.

CPZ WR POSSIBLE EXTENSION	CPZ WR BOUNDARY	GENERAL(EXISTING)
<u>PARKING BAY TYPES</u>	<u>PARKING BAY TYPES</u>	<u>GENERAL</u>
PERMIT	PERMIT	DOUBLE YELLOW LINES (50mm)
PERMIT HOLDERS & PAY BY PHONE	PERMIT (2 wheels on Footway Parking)	SINGLE YELLOW LINES (50mm)
<u>GENERAL</u>	PERMIT HOLDERS & PAY BY PHONE	BUS STOP
NEW DOUBLE YELLOW LINES (50mm)	DISABLED BAY	DROPPED KERB



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A	DETAIL DESIGN	CR-W Jan 2026	C.G Jan 2026	M.P Jan 2026
REVISION	AMENDMENT	DRAWN & DESIGNED BY AND DATE	CHECKED BY AND DATE	APPROVED BY AND DATE
 LONDON BOROUGH OF RICHMOND UPON THAMES		DRAFT	N.T.S	<input checked="" type="checkbox"/>
		ISSUE		
CLIENT	LONDON BOROUGH OF RICHMOND UPON THAMES			
PROJECT	CONTROLLED PARKING ZONE			
DRAWING TITLE	CPZ WR DETAILED DESIGN PLAN			
ISSUING OFFICE	TWICKENHAM	DRAWING NUMBER	REVISION	
TELEPHONE	020 88911411	CPZ D-01	A	