

Traffic and Parking Policy  
 London Borough of Richmond upon Thames  
 Customer Service Centre: 020 8891 1411  
 Email: [consultation@richmondandwandsworth.gov.uk](mailto:consultation@richmondandwandsworth.gov.uk)



Our Ref: PP2109\_01/26\_Zone WR Extn CPZ Consult

January 2026

**To the Resident / Occupier**

1 CHASE GARDENS  
 CHASE GARDENS  
 TWICKENHAM  
 TW2 7PB

Dear Resident / Occupier

**Whitton Road Controlled Parking Zone (CPZ), Zone WR - Possible Extension –  
 Questionnaire for Completion**

The Council is consulting properties in the Chase Gardens / Kneller Road area on the possibility of extending the existing Controlled Parking Zone WR. Zone WR currently operates Monday to Saturday from 8.30am to 6.30pm and from 11am to 11pm when there is a major event at Twickenham Stadium.

**About this consultation**

This consultation follows requests for parking controls from residents of Chase Gardens. It is understood that these residents have experienced difficulties in parking near to their home.

A draft detailed design (attached) has been produced to provide an indication of what the street layout of parking bays and yellow lines could look like if implemented. Please be informed that proposals for double yellow lines are likely to be progressed irrespective of whether proposals to extend Zone WR in this area are taken forward.

**Other consultations**

A review of the existing zone is also underway, involving consultation with all properties within it on its operation, including its daytime operational hours/days. Please note that the event day hours (11am-11pm) are not being reviewed at this time.

**Permit information**

If Chase Gardens is added to Zone WR, residents and their visitors parking on-street during the operational hours will be required to purchase and display a valid parking permit. You will not be able to purchase a permit if you live in a property subject to a s106 Planning Agreement which restricts or prohibits the issue of permits.

If Zone WR's daytime operational hours/days are extended, this will affect the cost of parking permits. The table below indicates current parking permit costs and how these could increase if Zone WR's operational hours/days are extended. Currently Zone WR is in Tier 2.

Tier	Operational Days	Operational Days	Annual Resident Permit Charge	Annual Business Permit Charge	Daily Resident Visitor Permit charge
1	4hrs or less	Mon - Fri/Sat/Sun	£66.00	£220.90	£1.70
2	Between 4hrs and 10.5hrs	Mon - Fri/Sat	£112.30	£373.30	£3.40
	Between 4hrs and 6.5hrs	Mon - Sun	£112.30	£373.30	£3.40
3	More than 6.5hrs	Mon - Sun	£148.20	£497.30	£6.80
	More than 10.5hrs	Mon - Fri/Sat/Sun	£148.20	£497.30	£6.80

Please note that parking charges are reviewed annually.

### **Resident and Business permits**

The above resident and business permit prices are for the first permit issued per household/business for one year. Subsequent resident permits purchased per year are approximately 100% more for the second permit and 200% more for the third and further permits issued. Subsequent business permits purchased are approximately 50% more for the second permit purchased per year and 50% again for third and further permits issued.

### **Resident visitor permits**

Resident visitor permits (scratch cards) are available at half the standard price to the over 60s. These permits must be validated for the relevant time period.

### **Online survey**

To respond to the online survey, please visit:

<https://haveyoursay.citizenspace.com/richmondecswr-extn>

You can also access the online survey by scanning the QR code below:



If you are unable to complete the survey online and you would like a hard copy of the questionnaire, please call 020 8871 8929 leaving your name and address and quoting reference 'Zone WR Extension Consultation' and one will be posted out to you with a postage paid return envelope.

Please ensure we have received your responses by **Sunday 15 February 2026**.

The Council would like to demonstrate that any extension to a CPZ has the support of residents so a good response is very important, although the Council will not base its decision on residents' wishes alone. All feedback to this consultation will be considered by the Council along with all relevant traffic management and other highway factors, prior to a decision being made on the way forward.

Further information on this consultation and on CPZs and parking charges generally can be viewed by visiting the webpages below or by calling the Customer Service Centre on 020 8891 1411.

[www.richmond.gov.uk/controlled\\_parking\\_zones](http://www.richmond.gov.uk/controlled_parking_zones)

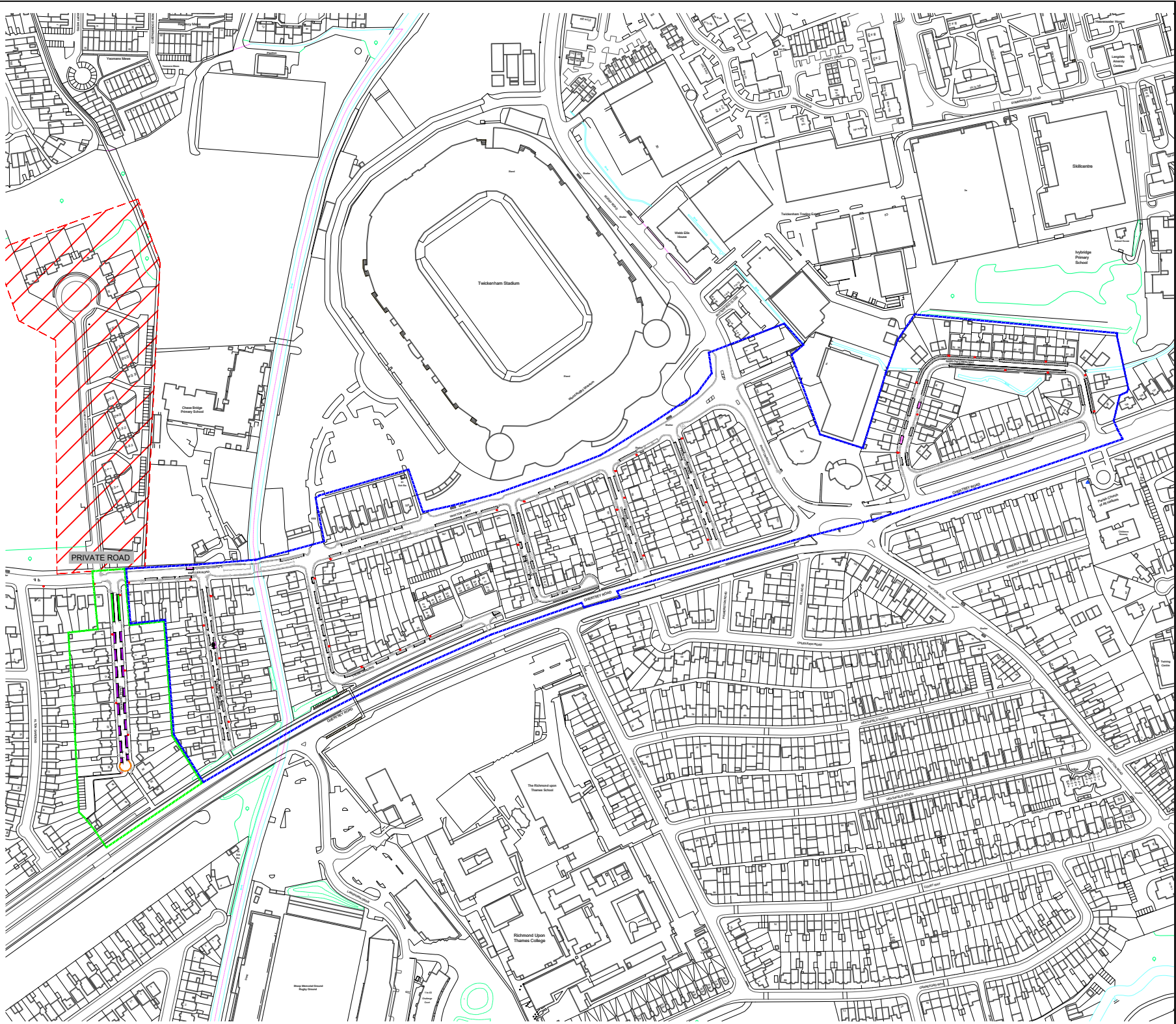
[www.richmond.gov.uk/whitton\\_road\\_cpz\\_review](http://www.richmond.gov.uk/whitton_road_cpz_review)

Yours faithfully

A handwritten signature in black ink, appearing to read 'Michael Potter', written over a horizontal line.

Michael Potter  
Parking Policy Manager





**KEY:**

- CPZ WR POSSIBLE EXTENSION

PARKING BAY TYPES

PERMIT

PERMIT HOLDERS & PAY BY PHONE

GENERAL

NEW DOUBLE YELLOW LINES (50mm)
- CPZ WR BOUNDARY

PARKING BAY TYPES

PERMIT

PERMIT (2 wheels on Footway Parking)

PERMIT HOLDERS & PAY BY PHONE

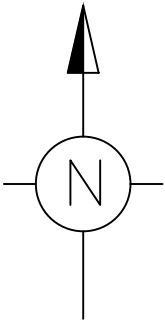
DISABLED BAY
- GENERAL(EXISTING)

DOUBLE YELLOW LINES (50mm)



SINGLE YELLOW LINES (50mm)

BUS STOP

DROPPED KERB



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A	DETAIL DESIGN	CR-W Jan 2026	C.G Jan 2026	M.P Jan 2026	
REVISION	AMENDMENT	DRAWN & DESIGNED BY AND DATE	CHECKED BY AND DATE	APPROVED BY AND DATE	
 <b>LONDON BOROUGH OF RICHMOND UPON THAMES</b>			DRAFT	N.T.S	
			ISSUE		
CLIENT LONDON BOROUGH OF RICHMOND UPON THAMES					
PROJECT CONTROLLED PARKING ZONE					
DRAWING TITLE CPZ WR DETAILED DESIGN PLAN					
ISSUING OFFICE	TWICKENHAM	DRAWING NUMBER		REVISION	
TELEPHONE	020 88911411	CPZ D-01		A	