

Our Ref: PP2109_01/26_Zone WR Extn CPZ Consult

January 2026

To the Resident / Occupier

1 CHASE GARDENS
 CHASE GARDENS
 TWICKENHAM
 TW2 7PB

Dear Resident / Occupier

Whitton Road Controlled Parking Zone (CPZ), Zone WR - Possible Extension – Questionnaire for Completion

The Council is consulting properties in the Chase Gardens / Kneller Road area on the possibility of extending the existing Controlled Parking Zone WR. Zone WR currently operates Monday to Saturday from 8.30am to 6.30pm and from 11am to 11pm when there is a major event at Twickenham Stadium.

About this consultation

This consultation follows requests for parking controls from residents of Chase Gardens. It is understood that these residents have experienced difficulties in parking near to their home.

A draft detailed design (attached) has been produced to provide an indication of what the street layout of parking bays and yellow lines could look like if implemented. Please be informed that proposals for double yellow lines are likely to be progressed irrespective of whether proposals to extend Zone WR in this area are taken forward.

Other consultations

A review of the existing zone is also underway, involving consultation with all properties within it on its operation, including its daytime operational hours/days. Please note that the event day hours (11am-11pm) are not being reviewed at this time.

Permit information

If Chase Gardens is added to Zone WR, residents and their visitors parking on-street during the operational hours will be required to purchase and display a valid parking permit. You will not be able to purchase a permit if you live in a property subject to a s106 Planning Agreement which restricts or prohibits the issue of permits.

If Zone WR's daytime operational hours/days are extended, this will affect the cost of parking permits. The table below indicates current parking permit costs and how these could increase if Zone WR's operational hours/days are extended. Currently Zone WR is in Tier 2.

Tier	Operational Days	Operational Days	Annual Resident Permit Charge	Annual Business Permit Charge	Daily Resident Visitor Permit charge
1	4hrs or less	Mon - Fri/Sat/Sun	£66.00	£220.90	£1.70
2	Between 4hrs and 10.5hrs	Mon - Fri/Sat	£112.30	£373.30	£3.40
	Between 4hrs and 6.5hrs	Mon - Sun	£112.30	£373.30	£3.40
3	More than 6.5hrs	Mon - Sun	£148.20	£497.30	£6.80
	More than 10.5hrs	Mon - Fri/Sat/Sun	£148.20	£497.30	£6.80

Please note that parking charges are reviewed annually.

Resident and Business permits

The above resident and business permit prices are for the first permit issued per household/business for one year. Subsequent resident permits purchased per year are approximately 100% more for the second permit and 200% more for the third and further permits issued. Subsequent business permits purchased are approximately 50% more for the second permit purchased per year and 50% again for third and further permits issued.

Resident visitor permits

Resident visitor permits (scratch cards) are available at half the standard price to the over 60s. These permits must be validated for the relevant time period.

Online survey

To respond to the online survey, please visit:

<https://haveyoursay.citizenspace.com/richmondecs/wr-extn>

You can also access the online survey by scanning the QR code below:



If you are unable to complete the survey online and you would like a hard copy of the questionnaire, please call 020 8871 8929 leaving your name and address and quoting reference 'Zone WR Extension Consultation' and one will be posted out to you with a postage paid return envelope.

Please ensure we have received your responses by **Sunday 15 February 2026**.

The Council would like to demonstrate that any extension to a CPZ has the support of residents so a good response is very important, although the Council will not base its decision on residents' wishes alone. All feedback to this consultation will be considered by the Council along with all relevant traffic management and other highway factors, prior to a decision being made on the way forward.

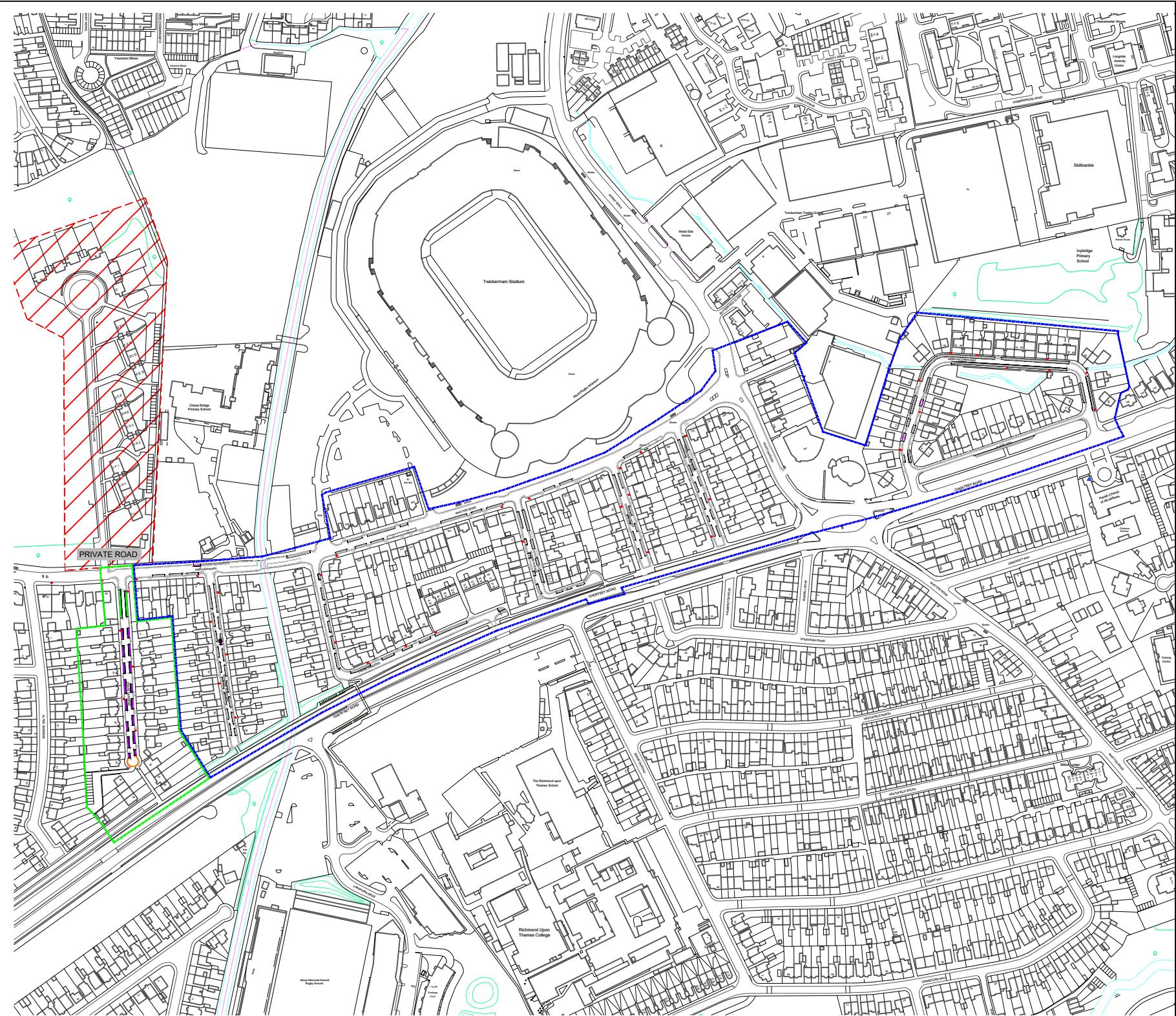
Further information on this consultation and on CPZs and parking charges generally can be viewed by visiting the webpages below or by calling the Customer Service Centre on 020 8891 1411.

www.richmond.gov.uk/controlled_parking_zones
www.richmond.gov.uk/whitton_road_cpz_review

Yours faithfully

A handwritten signature in black ink, appearing to read 'Michael Potter', is written over a horizontal line.

Michael Potter
Parking Policy Manager



KEY:

The legend is divided into two main sections: 'PARKING BAY TYPES' and 'BOUNDARY'.

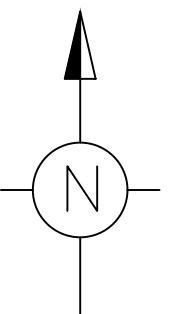
PARKING BAY TYPES:

- CPZ WR POSSIBLE EXTENSION (Green dashed line)
- PARKING BAY TYPES (Section header)
- PERMIT (Purple dashed line)
- PERMIT HOLDERS & PAY BY PHONE (Green dashed line)
- GENERAL (Section header)
- NEW DOUBLE YELLOW LINES (50mm) (Orange solid line)

BOUNDARY:

- CPZ WR BOUNDARY (Blue dashed line)
- PARKING BAY TYPES (Section header)
- PERMIT (Grey dashed line)
- PERMIT (2 wheels on Footway Parking) (Grey dashed line)
- PERMIT HOLDERS & PAY BY PHONE (Grey dashed line)
- DISABLED BAY (Pink dashed line)

The diagram illustrates four types of road markings: 1) Double yellow lines (50mm apart) forming a solid horizontal line. 2) Single yellow lines (50mm apart) forming a dashed horizontal line. 3) A bus stop sign, consisting of a rectangular box with a diagonal line through it, positioned above a solid horizontal line. 4) A dropped kerb, represented by a triangular shape pointing downwards, positioned above a solid horizontal line.



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A	DETAIL DESIGN	CR-W Jan 2026	C.G Jan 2026	M.P Jan 2026
REVISION	AMENDMENT	DRAWN & DESIGNED BY AND DATE	CHECKED BY AND DATE	APPROVED BY AND DATE
 LONDON BOROUGH OF RICHMOND UPON THAMES		DRAFT	N.T.S	<input checked="" type="checkbox"/>
		ISSUE		
CLIENT	LONDON BOROUGH OF RICHMOND UPON THAMES			
PROJECT	CONTROLLED PARKING ZONE			
DRAWING TITLE	CPZ WR DETAILED DESIGN PLAN			
ISSUING OFFICE	TWICKENHAM	DRAWING NUMBER	REVISION	
TELEPHONE	020 88911411	CPZ D-01	A	