

Traffic and Parking Policy
London Borough of Richmond upon Thames
Customer Service Centre: 020 8891 1411
Email: consultation@richmondandwandsworth.gov.uk



Our Ref: PP2108_12/25_Zone WC Extn CPZ Consult

December 2025

Dear Resident / Occupier

Whitton Central Controlled Parking Zone (CPZ), Zone WC Possible Extension – Questionnaire for Completion

The Council is consulting properties in this area on the possibility of extending the existing Controlled Parking Zone WC.

Zone WC currently operates Monday to Friday from 10am to 2pm and from 11am to 11pm when there is a major event at Twickenham Stadium.

About this consultation

This consultation follows the submission of requests from residents of the area, particularly from those in Willowdene Close, requesting parking controls. It is understood that these residents have experienced difficulties in parking near to their home.

We have included several roads in the area in this consultation, given their close proximity to Zone WC. The results of this consultation will be considered and a decision made on whether to develop proposals to extend the zone, either partly or fully.

A draft detailed design (attached) has been produced to provide an indication of what the street layout of parking bays and yellow lines could look like if implemented. Please be informed that proposals for double yellow lines are likely to be progressed irrespective of whether proposals to extend Zone WC in this area are taken forward.

Other consultations

A review of the existing zone is also underway, involving consultation with all properties within it on its operation, including its daytime operational hours / days. Please note that the event day hours (11am-11pm) are not being reviewed at this time.

The Council is also reviewing the existing parking controls in Whitton High Street.

Please also be informed that separate to this parking consultation, Nelson Primary School has asked the Council to re-visit the possibility of school street restrictions being introduced in this immediate area. Consultation on this is expected to be commenced in early/mid 2026.

Permit information

If all or part of this area is added to Zone WC, residents and their visitors parking on-street during the operational hours will be required to purchase and display a valid parking permit. You will not be able to purchase a permit if you live in a property subject to a s106 Planning Agreement which restricts or prohibits the issue of permits.

If Zone WC's daytime operational hours / days are extended, this will affect the cost of parking permits. The table overleaf indicates current parking permit costs and how these

could increase if Zone WC's operational hours / days are extended. Currently, Zone WC is in Tier 1.

Tier	Operational Hours	Operational Days	Annual Residents' Permit Charge	Annual Business Permit Charge	Daily Resident Visitor Permit charge
1	4hrs or less	Mon - Fri/Sat/Sun	£66.00	£220.90	£1.70
2	Between 4hrs and 10.5hrs	Mon - Fri/Sat	£112.30	£373.30	£3.40
	Between 4hrs and 6.5hrs	Mon - Sun	£112.30	£373.30	£3.40
3	More than 6.5hrs	Mon - Sun	£148.20	£497.30	£6.80
	More than 10.5hrs	Mon - Fri/Sat/Sun	£148.20	£497.30	£6.80

Please note that parking charges are reviewed annually.

Resident and Business permits

The above resident and business permit prices are for the first permit issued per household/business for one year. Subsequent resident permits purchased per year are approximately 100% more for the second permit and 200% more for the third and further permits issued. Subsequent business permits purchased are approximately 50% more for the second permit purchased per year and 50% again for third and further permits issued.

Resident visitor permits

Currently one resident visitor permit (scratch card) is required to be validated and displayed in a vehicle to allow parking for one day in Zone WC. In zones that operate for longer than four hours, two permits are required to allow parking for one day.

These permits are available at half the standard price to the over 60s. These permits must be validated for the relevant time period.

Event permits

Although a zone WC permit allows parking in the zone on event days, residents can also obtain free parking permits which are valid solely on event days.

Online survey

To respond to the online survey, please visit:

<https://haveyoursay.citizenspace.com/richmondccs/wc-extn-25>

You can also access the online survey by scanning the QR code below:



If you are unable to complete the survey online and you would like a hard copy of the questionnaire, please call 020 8871 8929 leaving your name and address and quoting

reference 'Zone WC Extension Consultation' and one will be posted out to you with a postage paid return envelope.

Please ensure we have received your responses by **Sunday 25 January 2026**.

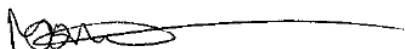
The Council would like to demonstrate that any extension to a CPZ has the support of residents so a good response is very important, although the Council will not base its decision on residents' wishes alone. All feedback to this consultation will be considered by the Council along with all relevant traffic management and other highway factors, prior to a decision being made on the way forward.

Further information on this consultation and on CPZs and parking charges can be viewed by visiting the webpages below or by calling the Customer Service Centre on 020 8891 1411.

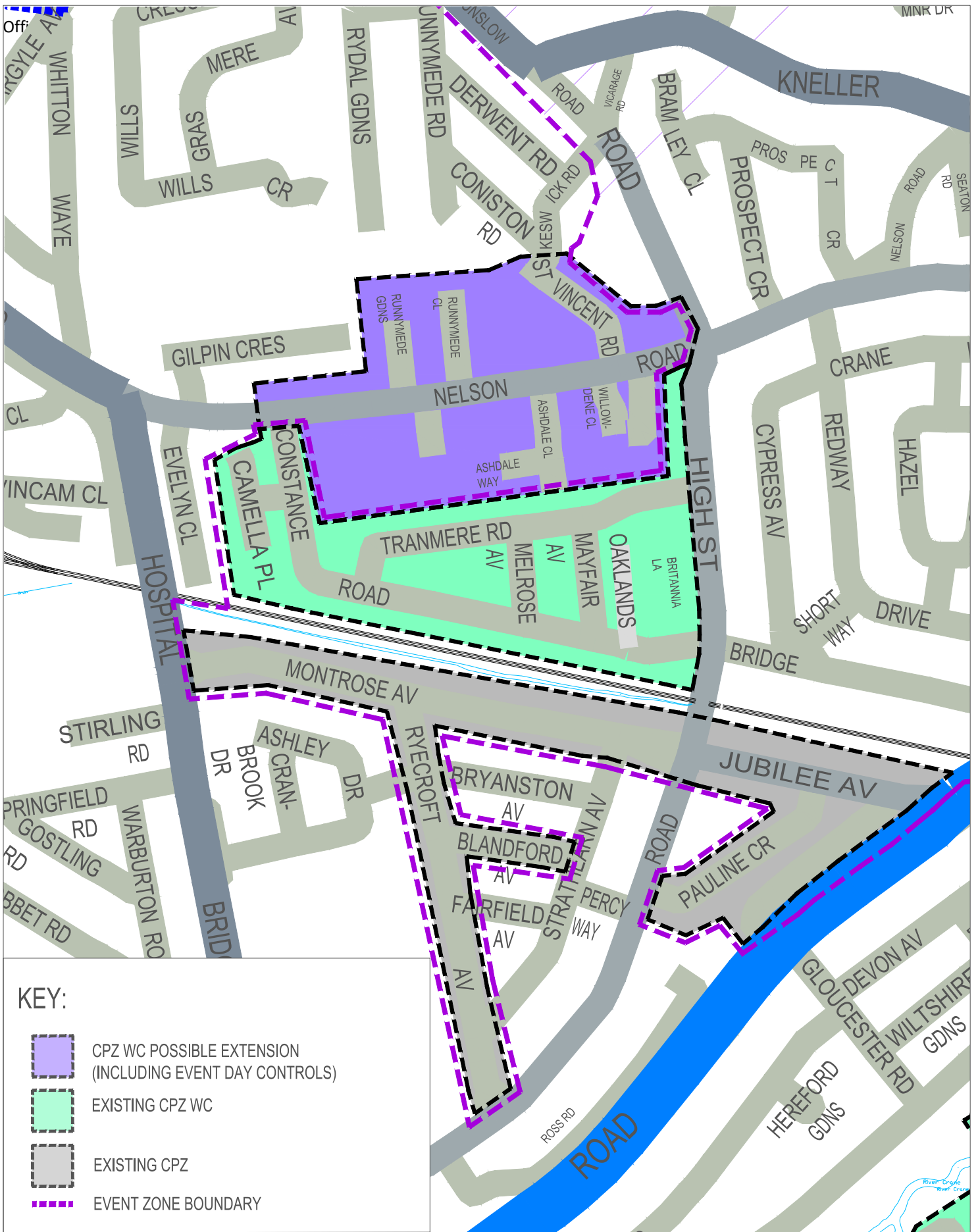
www.richmond.gov.uk/controlled_parking_zones

www.richmond.gov.uk/whitton_central_cpz_review





Yours faithfully



Michael Potter
Parking Policy Manager



KEY:

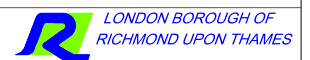
-  CPZ WC POSSIBLE EXTENSION (INCLUDING EVENT DAY CONTROLS)
-  EXISTING CPZ WC
-  EXISTING CPZ
-  EVENT ZONE BOUNDARY

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CLIENT LONDON BOROUGH OF RICHMOND UPON THAMES

PROJECT CPZ WORK PROGRAMME

DRAWING TITLE CPZ WC REVIEW



REVISION	DRAWN & DESIGNED BY CRW 10/25	CHECKED BY CG 10/25	APPROVED BY MP 10/25
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Draft	
Issue	✓
Scale (at A4 size)	N.T.S

ISSUING OFFICE TWICKENHAM
TELEPHONE 020 8891 1411

DRAWING NUMBER CPZ-CON-WC-01

REVISION 1