

Electric Vehicle Charging Point Consultation 2019

Results Report

1. Introduction

This report sets out the key findings from the Electric Vehicle Charging Point Consultation which was conducted from 18 March to 3 May 2019.

The purpose of the consultation was to gather residents' views on potential electric charge point locations within the following wards:

- Hampton Wick
- Heathfield
- St. Margaret's and North Twickenham
- Teddington
- Twickenham Riverside
- West Twickenham
- Whitton

Following this initial consultation, it is intended that approximately 25-35 sites will be shortlisted – around four or five sites per ward. On streets where there are two sites, only one site will go forward. Shortlisted sites would require planning permission and highway consent, which would require further consultation.

Charge point locations in other areas of the Borough will be addressed in further phases of consultation.

2. Methodology

Data was gathered using an online survey hosted on the Richmond Council website. Paper versions of the consultation material were also available on request.

The consultation was promoted on the Richmond website as well as via a press release, posts on social media and letters delivered to houses near the proposed electric vehicle charging points.

Richmond Council and Source London held three drop-in sessions during the consultation period to provide residents with an opportunity to speak to representatives and ask questions.

The consultation responses were analysed and reported by the Council's Consultation Team on an anonymous basis under the guidelines of the Data Protection Act. The Consultation Team are qualified researchers and certified members of the Market Research Society, bound by the MRS Code of Conduct when conducting research. The team are also members of The Consultation Institute, a consultation best practice institute, which promotes high-quality public and stakeholder consultation.

3. Response

The Council received 334 responses to this consultation.

A demographic profile of respondents can be found in Section 5 of this report.

4. Overall results

In what capacity are you responding to this consultation?

There were 334 responses to this question.

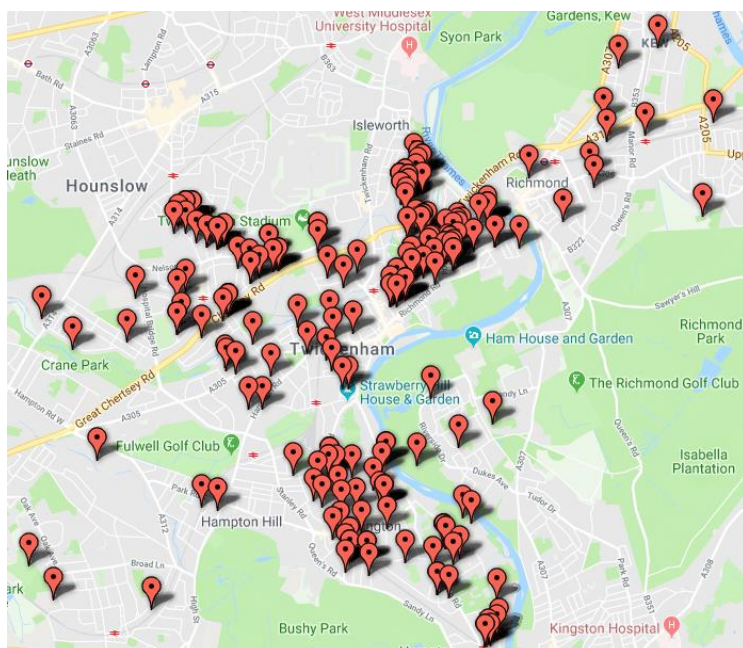
As the table below shows, more than nine in ten of respondents (94%) were responding to the consultation as local residents.

Response	Number of respondents to this question	Percentage of respondents to this question
I live in the local area	314	94.0%
I work/study in the local area	24	7.2%
I am a visitor to the local area	14	4.2%
I am a member of a local group or organisation	11	3.3%
Other	5	1.5%

NB Respondents were able to select more than one option, so percentages add up to more than 100

What is your postcode?

There were 334 responses to this question. The postcodes provided by respondents are shown in the map below. There was a relatively even spread of respondents from across the proposed charging point areas of Hampton Wick, Heathfield, St. Margaret's and North Twickenham, Teddington, Twickenham Riverside, West Twickenham and Whitton, as well as a number of responses from other parts of the borough and beyond.



Overall, do you support or oppose the installation of electric vehicle infrastructure in the London Borough of Richmond upon Thames?

There were 331 responses to this question. Two thirds of respondents (66%) support the installation of electric vehicle infrastructure in Richmond borough. Almost three in ten respondents (30%) oppose the installation of electric vehicle infrastructure.

Response	Number of respondents to this question	Percentage of respondents to this question
I support the installation of electric vehicle infrastructure	217	65.6%
I oppose the installation of electric vehicle infrastructure	95	28.7%
I don't know	19	5.7%

Please select the ward of the proposed electric vehicle charging point location that you would like to comment on:

There were 333 responses to this question.

279 respondents selected a proposed site to comment on. The responses at individual road level are not reported here, in accordance with Council guidelines covering data protection and confidentiality.

54 respondents (16%) did not select any particular proposed site but selected the 'General Comment' option in order to respond to the consultation.

Please give us your comments below:

Those who selected the 'General Comment' option were asked if they had any comments to make about electric vehicle charging points. There were 54 responses to this question. When comments were analysed, 14 themes were identified. These are illustrated in the table below, in order of volume of comments received on that theme.

Themes	Number of comments
Theme 1 - Respondents that support electric vehicle charging points overall and/ or in principle	14
Theme 2 - Respondents raising issues relating to parking (including loss of parking, already difficult to find parking, business parking)	14
Theme 3 - Respondents that mentioned or asked for charging points in other areas of the borough	9
Theme 4 - Respondents that mentioned they have an electric vehicle/would like to buy one/know people who have one	8
Theme 5 - Respondents that proposed or asked about alternative locations for electric vehicle charging points	8
Theme 6 - Respondents that asked further questions about the proposed charging points and how they would work	7
Theme 7 - Respondents who mention environmental issues (air quality, pollution, lithium mining)	7
Theme 8 - Respondents that mentioned the cost of using the charging network (including comments about Source London)	5

Themes	Number of comments
Theme 9 - Respondents concerned the proposed charging points will not be used	4
Theme 10 – Respondents concerned that their views will not be considered	4
Theme 11 - Respondents that mentioned pavements (including narrow pavements, possible loss of pavement space, parking on pavements etc)	4
Theme 12 - Respondents that mentioned lamp-post charging points	4
Theme 13 - Respondents that suggested electric vehicle technology is still very new or will be out of date quickly	3
Theme 14 - Respondents that are opposed to electric vehicle charging points in their road	3

NB respondents may make comments under more than one theme, so numbers of comments will not add up to number of respondents

All respondents

Do you own a car?

There were 330 responses to this question; 96% of respondents own a car.

Response	Number of respondents to this question	Percentage of respondents to this question
Yes	318	96.4%
No	12	3.6%

Do you currently own an electric vehicle?

There were 317 responses to this question. One in ten respondents (10%) currently own an electric vehicle.

Response	Number of respondents to this question	Percentage of respondents to this question
Yes	30	9.5%
No	287	90.5%

If 'No', do you intend to purchase an electric vehicle in the next five years?

There were 289 responses to this question. A quarter of respondents (25%) intend to purchase an electric vehicle in the next five years.

Response	Number of respondents to this question	Percentage of respondents to this question
Yes	74	25.6%
No	102	35.3%
Don't know	113	39.1%

Do you have off-street parking at your address?

There were 317 responses to this question. Three in ten respondents (30%) have off-street parking at their address.

Response	Number of respondents to this question	Percentage of respondents to this question
Yes	95	30.0%
No	222	70.0%

5. Demographic Profile

The table below shows the composition of the Electric Vehicle Charging Point Consultation 2019 sample.

Demographic	Sample base (Unweighted)	Proportion (Unweighted %)
Gender		
Male	173	52.9%
Female	133	40.7%
Prefer not to say	21	6.4%
<i>Base: 327 respondents</i>		
What was your age last birthday?		
19 and under	1	0.3%
20 – 24	3	0.9%
25 – 34	30	9.1%
35 – 44	61	18.5%
45 – 54	70	21.3%
55 – 64	67	20.4%
65 – 74	56	17.0%
75+	14	4.3%
Prefer not to say	27	8.2%
<i>Base: 329 respondents</i>		
Do you consider yourself to have a disability?		
Yes	15	4.6%
No	283	86.0%
Prefer not to say	31	9.4%
<i>Base: 329 respondents</i>		

How would you describe your ethnic group?		
White	247	75.5%
Mixed/multiple ethnic groups	7	2.1%
Asian or Asian British	5	1.5%
Black/ African/ Caribbean/ Black British	0	0.0%
Prefer not to say	66	20.2%
Any other ethnic group	2	0.6%
<i>Base: 327 respondents</i>		
Please indicate your sexual orientation:		
Heterosexual / straight	223	70.3%
Gay man	3	0.9%
Gay woman / lesbian	0	0.0%
Bisexual	0	0.0%
Prefer not to say	85	26.8%
Prefer to self-describe:	6	1.9%
<i>Base: 317 respondents</i>		
Do you belong to a religion or faith group?		
No	153	47.8%
Yes, Christian	92	28.8%
Yes, Buddhist	0	0.0%
Yes, Hindu	1	0.3%
Yes, Jewish	2	0.6%
Yes, Muslim	0	0.0%
Yes, Sikh	1	0.3%
Prefer not to say	68	21.3%
Yes, other (please specify):	3	0.9%
<i>Base: 320 respondents</i>		