

**Community Safety Survey – Crime Priorities for Richmond Borough 2015**

**Results Report**

1. **Introduction**

The Community Safety Partnership includes the Council, Police, Fire Service, Community Rehabilitation Company, National Probation Service, Achieving for Children, Richmond Housing Partnership and Victim Support. The partnership has a duty to reduce crime and disorder, substance misuse, anti-social behaviour and reoffending.

Each year the partnership produces a Strategic Intelligence Assessment report which assesses performance against targets for last year and identifies mid to long term crime and disorder issues which are impacting on the borough, in order to review the Community Safety Partnership Plan and support strategic decision-making and resource allocation.

The purpose of the Community Safety Survey is to provide residents with an opportunity to give their views on community safety issues and help the partnership understand what priorities residents think should be set for the borough as a whole, as well as the most important issues for residents in their individual local areas.

The results of the consultation will be taken into account when agreeing the priorities for the Community Safety Partnership Plan for 2015/16.

1. **Methodology**

The consultation was an online survey hosted on the Council’s consultation portal and paper copies were available where required. The survey was open from February 23rd to March 15th 2015 and included as background material an online video and the Strategic Intelligence Assessment report in full and summary formats.

1. **Response**

In total there were 113 responses to the survey.

Over 90% of respondents live in the borough; 16% work in the borough and 8% have another connection.

1. **Key Findings**

***Borough as a whole:***

Respondents felt that the most important priorities for the borough are burglary (selected by 69% of respondents), followed by road safety (65%) and anti-social behaviour and hate crime (61%).

92% of those who selected burglary as a priority think that residential burglaries are an issue, compared to 33% who think non-residential burglaries are an issue.

The top issue for those who selected road safety as a priority is speeding (70%) followed by cycling on pavements/through red lights (39%) and collisions (38%).

With regards to motor vehicle crime the theft of motor vehicles and the theft of valuables from motor vehicles were felt to be equally important.

Of those who selected town centre crime as a priority nine in ten (90%) think that night time related crime like anti-social behaviour and violent crime is an issue compared to 38% who think that daytime crime like theft is an issue.

***Local area:***

When asked what they are most concerned about in the local area where they live, work or study the top issues from respondents were:

* Dangerous/aggressive cycling/cycling on pavements
* Dangerous/poor driving/speeding/using mobiles
* Lack of cycle lanes/safe cycling provision
* Antisocial behaviour
* Burglary
* Car/bike theft

***Crime:***

46% of respondents to the crime question state that they have been a victim of crime and 80% of these took place in Richmond borough.

***Other comments:***

The main issue mentioned was a lack of police visibility and a need for higher numbers of police on the streets, followed by further comments on cycling and driving in the borough.

1. **Results**

**SECTION A: YOUR VIEWS**

***Q1. In which capacity are you responding to this consultation?***

Nine in ten (90%) of respondents live in the borough, 16% work in the borough and 8% have another connection.

|  |  |  |
| --- | --- | --- |
|  | **Count** | **Percentage of total respondents** |
| I live in Richmond borough | 102 | 90 |
| I work in Richmond borough | 18 | 16 |
| I have another connection to Richmond borough | 9 | 8 |

*NB Respondents were able to choose more than one option so totals will add up to more than the number of respondents*

***Q2. Which of the priorities listed below do you think are the most important for the borough of Richmond?***

Respondents think that the most important priorities for the borough are burglary (selected by 69% of respondents), road safety (65%) and anti-social behaviour and hate crime (61%).

|  |  |  |
| --- | --- | --- |
|  | **Count** | **Percentage of total respondents** |
| Burglary | 78 | 69 |
| Road safety | 73 | 65 |
| Anti-social behaviour and hate crime | 69 | 61 |
| Town centre crime | 31 | 27 |
| Motor vehicle crime | 21 | 19 |
| Theft of bicycles | 18 | 16 |
| Domestic abuse | 16 | 14 |
| Other, please specify: | 12 | 11 |
| Child sexual exploitation | 11 | 10 |

*NB Respondents were able to choose more than one option so totals will add up to more than the number of respondents*

***Q3: If you ticked burglary as a priority, which of the following do you think are an issue?***

Of those who selected burglary as a priority, over nine in ten (92%) think that residential burglary is an issue compared to a third (33%) who think that non-residential burglary is an issue.

|  |  |  |
| --- | --- | --- |
|  | **Count** | **Percentage of those who selected burglary as a priority** |
| Residential (houses) | 72 | 92 |
| Non-residential, like sheds, gardens and garages | 26 | 33 |

*NB Respondents were able to choose more than one option so totals will add up to more than the number of respondents*

***Q4: If you ticked road safety as a priority, which of the following do you think are an issue?***

The top issue for those who selected road safety as a priority is speeding (70%) followed by cycling on pavements/through red lights (39%) and collisions (38%).

|  |  |  |
| --- | --- | --- |
|  | **Count**  | **Percentage of those who selected road safety as a priority** |
| Speeding | 54 | 70 |
| Cycling on pavements/through red lights | 30 | 39 |
| Collisions | 29 | 38 |

*NB Respondents were able to choose more than one option so totals will add up to more than the number of respondents*

***Q5: If you ticked motor vehicle crime as a priority, which of the following do you think are an issue?***

With regards to motor vehicle crime, the theft of motor vehicles and the theft of valuables from motor vehicles were felt to be equally important.

|  |  |  |
| --- | --- | --- |
|  | **Count**  | **Percentage of those who selected motor vehicle crime as a priority** |
| Theft of motor vehicles, including mopeds | 15 | 60 |
| Theft of valuables from motor vehicles | 15 | 60 |

*NB Respondents were able to choose more than one option so totals will add up to more than the number of respondents*

***Q6: If you ticked town centre crime as a priority, which of the following do you think are an issue?***

Of those who selected town centre crime as a priority nine in ten (90%) think that night-time related crime like anti-social behaviour and violent crime is an issue compared to 38% who think that daytime crime like theft is an issue.

|  |  |  |
| --- | --- | --- |
|  | **Count**  | **Percentage of those who selected town centre crime as a priority** |
| Night-time related crime like anti-social behaviour and violent crime | 35 | 90 |
| Daytime crime like theft | 15 | 38 |

*NB Respondents were able to choose more than one option so totals will add up to more than the number of respondents*

***Q7: What are you most concerned about in the local area where you live, work or study?***

There were 97 responses to this question. Key areas of concern include:

* Dangerous/aggressive cycling/cycling on pavements
* Dangerous/poor driving/speeding/using mobiles
* Lack of cycle lanes/safe cycling provision
* Anti-social behaviour
* Burglary
* Car/bike theft

***Q8: Have you been a victim of crime?***

46% of those who answered this question state that they have been a victim of crime.

|  |  |  |
| --- | --- | --- |
|  | **Count**  | **Percentage of respondents to this question** |
| No | 59 | 54 |
| Yes  | 50 | 46 |
| **Total** | **109** | **100** |

*Base: all responses to Q8*

**SECTION B: YOUR EXPERIENCE**

***Q9: Did the crime take place in Richmond borough?***

80% of respondents who state they have been a victim of crime say that the crime took place in Richmond borough.

|  |  |  |
| --- | --- | --- |
|  | **Count** | **Percentage of respondents** |
| Yes | 40 | 80 |
| No | 10 | 20 |
| **Total** | **50** | **100** |

*Base: all respondents who answered yes to Q8*

***Q10: If yes, where in the borough?***

There were 42 responses to this question. The most common responses were:

* At home
* Hampton area
* Twickenham area
* Whitton area
* Richmond area
* Teddington area

***Q11: When did the crime take place?***

The most common response to this question is one to 12 months ago, followed by five or more years ago.

|  |  |  |
| --- | --- | --- |
|  | **Count** | **Percentage of respondents to this question** |
| 1-12 months ago | 15 | 30 |
| 5+ years ago | 13 | 26 |
| 2-5 years ago | 12 | 24 |
| Within the last month | 5 | 10 |
| 1-2 years ago | 5 | 10 |
| **Total** | **50** | **100** |

***Q12: Please tell us any other comments you would like to make:***

There were 60 responses to this question. The main issue mentioned was a lack of police visibility and a need for higher numbers of police on the streets, followed by further comments on cycling and driving in the borough.