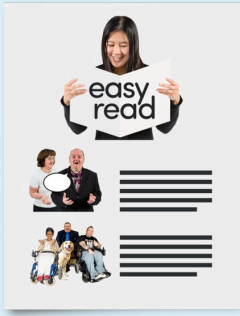


# Tell us what you think about our **Pharmaceutical Needs Assessment**



**Easy read booklet**  
**July 2025**



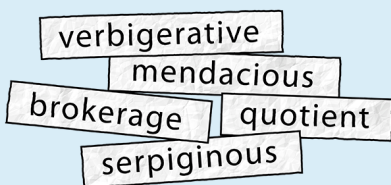
This is an Easy Read version of some information. It has words and pictures.



You might want help to read this booklet. You can ask someone to help you.

# words

Some words are **black and bold**. This means we think they are difficult words.



**Black and bold** words are thicker and darker. We explain what they mean in a box like this.



Some words are **bright blue**. These are links to websites or email addresses. You can click on these links on a computer.

# Who we are



We are **Richmond Council**.



We run lots of services in your area, such as schools, housing and **pharmacies**.



**Pharmacies** are places where medicine is prepared and given out.



We want to make sure the pharmacies in your area help people in the right way.

# What this booklet is about



We are writing a report called a **Pharmaceutical Needs Assessment** or **PNA** for short.



A **PNA** explains how well a pharmacy helps people and how it could work better.



We want to know what you think about our PNA and pharmacies in Richmond.



This booklet tells you

- more about what a PNA is
- what our PNA says so far
- how to tell us what you think of our PNA.

# About our PNA



We write and **publish** a PNA every 3 years.

**Publish** means share with the public, so anyone can read it.



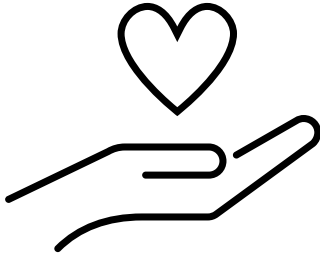
A PNA talks about

- what help people need
- if pharmacies give people the help they need
- if we need to move or change any of the pharmacies
- if we need to open new pharmacies.



We will publish our new PNA in October 2025.

# What our PNA says so far



Our PNA says our pharmacies help in many different ways.

Our **pharmacists** can

- give you advice about how to look after yourself and your family
- help you treat, aches, pains, coughs and colds
- give you medicine you have a **prescription** for
- help you get rid of medicine which has gone off.



**Pharmacists** are people that work in pharmacies.



A **prescription** is information from a doctor that says what medicines or treatment  $\&$  you need.





Our pharmacists can tell you what other pharmacy services can help you.



The **Flu Vaccination Service** gives **flu vaccines** to people that need it the most.



A **flu vaccine** is a type of medicine which protects you from the flu.



The **Smoking Cessation Service** helps people to stop smoking.



The **Pharmacy Contraception Service** gives people **contraception**.

**Contraception** stops women from getting pregnant.

# Provision of pharmacies



We want to tell you what our PNA says about the **provision of pharmacies** in Richmond.



**Provision of pharmacies** means how easy or difficult it is for someone to find a pharmacy near them.



There are 44 pharmacies in Richmond.



This means Richmond has more pharmacies than

- all other South West London boroughs
- most other places in the UK.





There are

- 8 pharmacies open past 6.30pm
- 8 pharmacies open on Sundays
- 36 pharmacies open on Saturday mornings
- 26 pharmacies open on Saturday afternoons.

Almost everyone can get to a pharmacy in less than 20 minutes if they

- walk
- drive
- use public transport like a bus or train.

The provision of pharmacies in Richmond has not changed much since 2023.

# What we think so far



We thought about if pharmacies in Richmond help people properly.

Our PNA says the pharmacies

- give people the help they need
- offer lots of different services
- are very easy for people to get to.



The provision of pharmacies in Richmond is good. There are enough pharmacies for everyone.



We have not found anything that shows there will be problems over the next 3 years.

# Our survey



We want to know what you think about what we have written in our PNA so far.



We will use what you tell us to

- finish writing our PNA
- decide if we need to change the pharmacies.



Click [here](#) to go to our website and fill in our survey.



You need to do this by **Sunday 7 September.**

# Thank you for reading this booklet



The full version of this document is called  
**“Richmond Summary of PNA Presentation”**