NHS Richmond Clinical Commissioning Group

LONDON BOROUGH OF RICHMOND UPON THAMES

Richmond Out of Hospital Care Strategy 2013-2017 Appendices

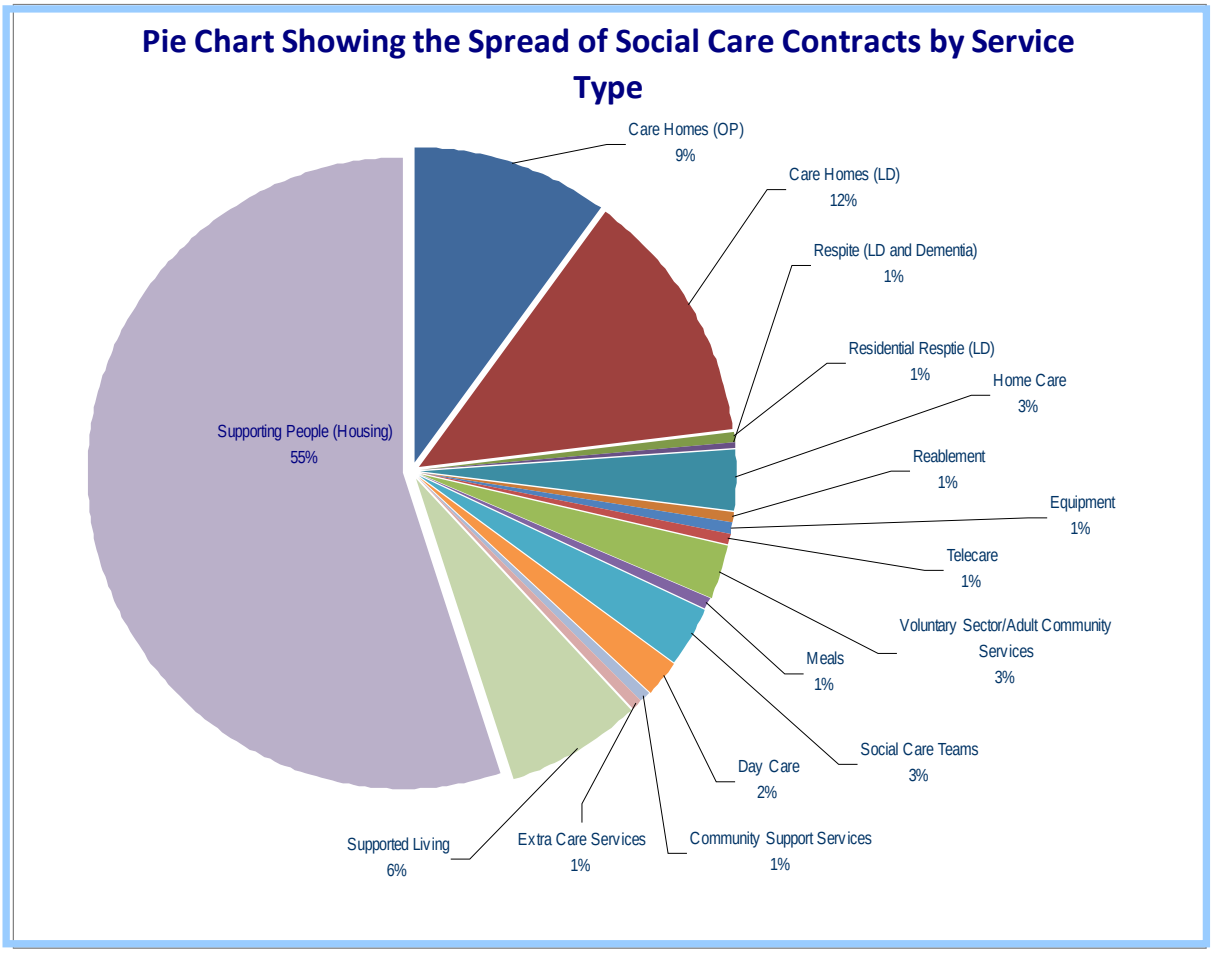
21st August 2013

Contents

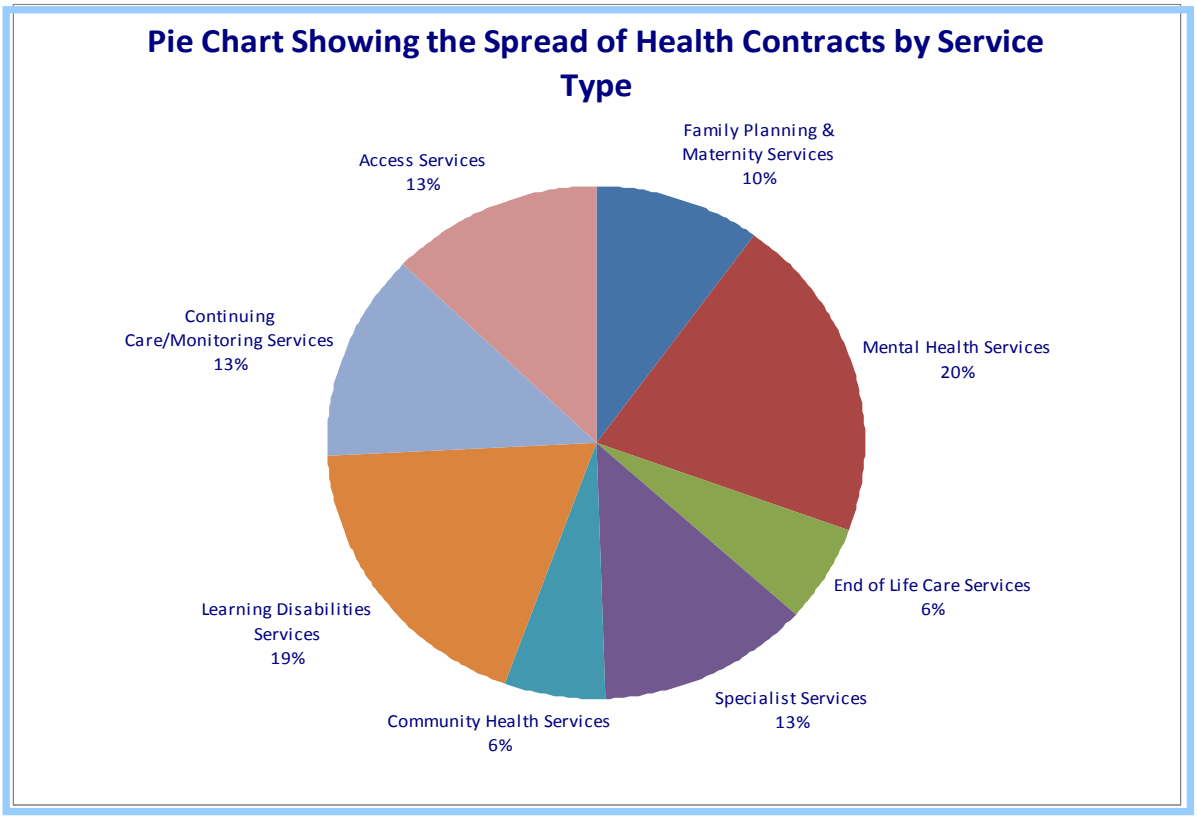
Appendix 1: Table of our Investment in Health and Social Care – TO BE INCLUDED IN FINAL STRATEGY

Appendix 2: Current Service Providers and Contracting Arrangements

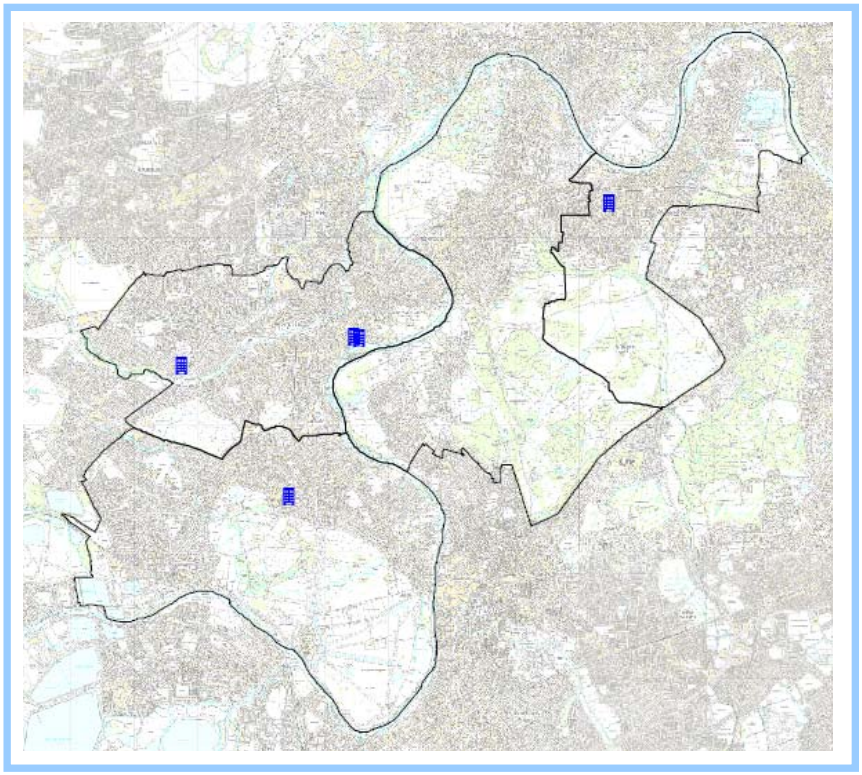
1.1 Table 1: Spread of social care contracts by service type



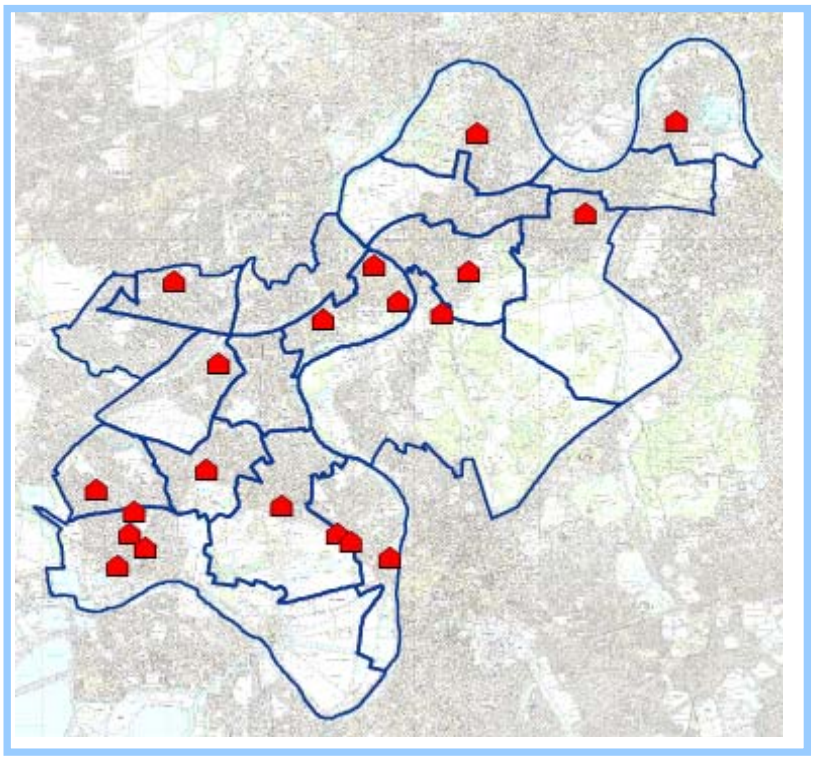
1.2 Table 2: Spread of health contracts by service type



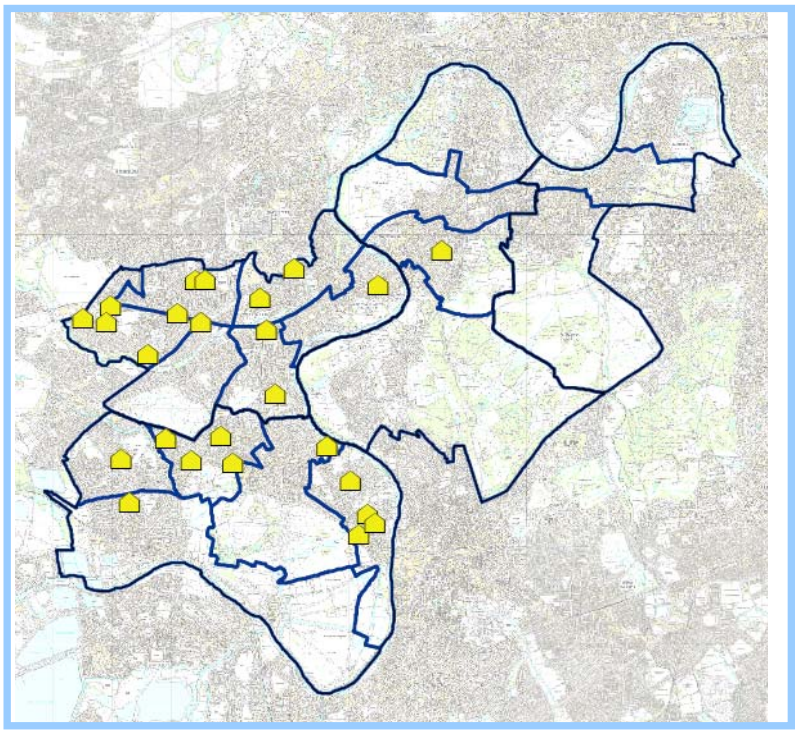
1.3 Table 3: Map of social care teams



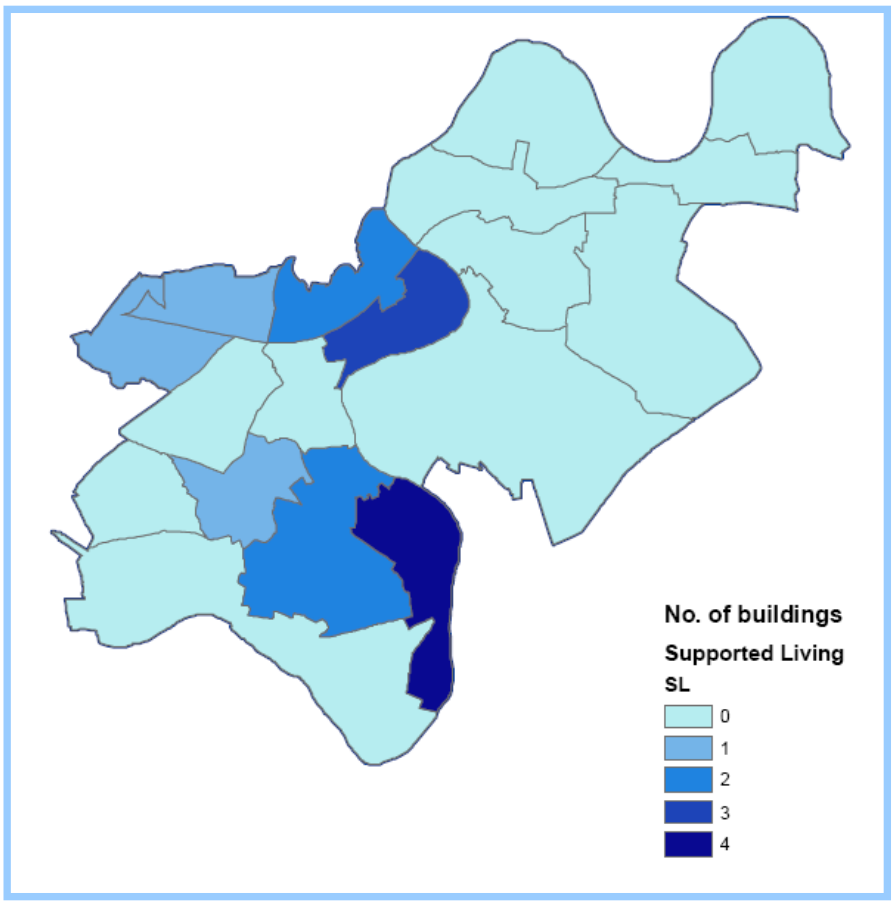
1.4 Table 4: Map of care homes for older people



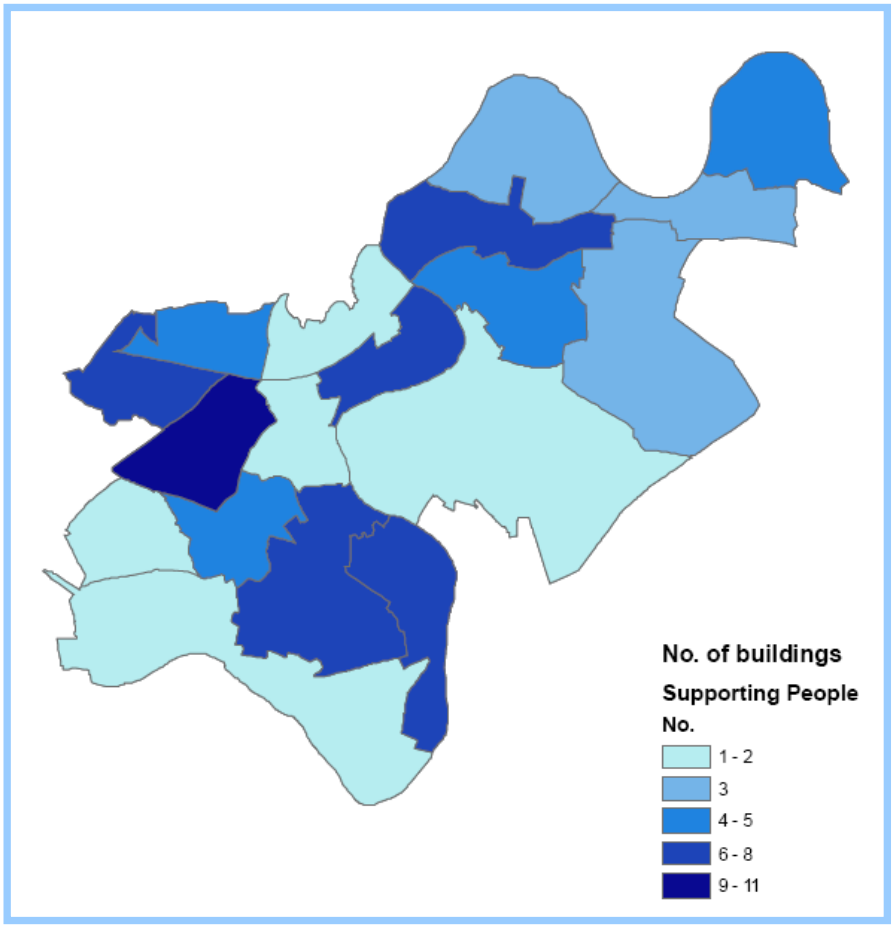
1.5 Table 5: Map of learning disability care homes



1.6 Table 6: Map of supported living accommodation by ward



1.7 Table 7: Map of Supporting People accommodation by ward



Appendix 3: Out of Hospital Strategy Engagement Report – TO BE INCLUDED IN FINAL STRATEGY

Appendix 4: Priority Setting Framework: four guiding principles to determine the value of a service

Need = burden and distribution of disease / risk factors amenable to intervention Evidence: Joint Strategic Needs Assessment (JSNA), equity audits (i.e. numbers and % of population affected, who – including equality categories, severity)	**Value for money** = effectiveness and efficiency, avoidance of waste, maximising health gain Evidence: Service reviews (including cost-effectiveness, i.e. NICE, benchmarking, programme budgeting)
Public preference = demand, democratic accountability Evidence: surveys, Patient Advice and Liaison service (PALS)/complaints, Health Watch, elected members	**National targets, statutory/legal duties** = outside local discretion Evidence: priority and planning guidance, key performance indicators, law

Appendix 5: Examples of Best Practice in Out of Hospital Care – TO BE INCLUDED IN FINAL STRATEGY

Appendix 6 – Richmond Strategies

STRATEGY NAME CURRENT STRATEGIES	KEY OBJECTIVES
Carers Strategy 2013-16:	• Advice information and support (commissioned carers services) • Improving carers health and wellbeing • Carers as expert partners in care • Promoting equality and diversity to strive towards equity of access for all carers • Safeguarding Adults and Children's and the role of carers
Mental Health Joint Commissioning Strategy for Adults of Working Age 2010 – 2015	• Improved access, prevention and treatment in primary care. • Reconfigured pathways for people with severe, longstanding and complex needs. • Improving accommodation options and rehabilitation. • Reducing inpatient service use. • Engagement and equality
Mental Health Joint Commissioning Strategy for Older People 2010-2015	• Improved access, prevention and treatment in primary care. • Improved support to live well in the community with dementia • Stronger partnership with carers • Specialist mental health care for older people with complex needs • Reducing inpatient service use. • Improved quality and shorter stays in hospital care for people with dementia • Underpinning strategies for the priority areas of training and awareness raising, equalities and engagement
Richmond upon Thames Community Plan 2013-18	• Involving and engaging local people and businesses • Delivering for local people o Tackling Inequality and Creating Opportunity for Children and Young People o A Healthy Borough o A Safe Borough o Supporting Business, Voluntary and Community Sector and the Arts o A Green Borough • Being accountable to local people

Health and Wellbeing Strategy 2013-2016	• Increase independence of older people and those with long term conditions • Reduce hidden harms and threats to health
Richmond upon Thames dementia commitment 2013	• Focus on quality of life for people with dementia, as well as quality of care. • Set a benchmark for high quality, relationship-based care and support for people with dementia. • Engage and involve the wider community to improve their support for people with dementia, including GPs and healthcare professionals • Play our part in supporting the wider community, sharing the knowledge and skills of our staff, and inviting people into our care settings • Work with commissioners of care for people with dementia to ensure they commission quality care services appropriately • Clearly set out how we have delivered on this Compact to make a difference for people with dementia, their carers and families.
Richmond Joint Health and Social Care Strategy for people with autism 2013-2016	Over the longer term, the strategy will contribute to those with Autism Spectrum Conditions: • Achieving better health and education outcomes • Being included and economically active • Living in accommodation that meets their needs • Accessing personal budgets for example in areas of health, social care and education • Being treated sensitively and appropriately in the criminal justice system • Together with their families being satisfied with local services
Adult Social Care Local Account 2011-12	• **PROMOTE** the health, wellbeing and independence of people and communities improving the health of the poorest, fastest. • **PROVIDE** high quality information and support for people to manage their own care so that they will be able to find their own solutions from within their community whilst being supported to be safe. • **PROTECT** the population from serious health threats and help people live longer healthier lives. • **CHAMPION** preventative and early intervention measures and avoid unnecessary hospital admissions with people receiving the right care, at the right time, in the right place. • **INNOVATE** wide-ranging support so that everyone will be empowered to have more control and choice irrespective of how their support is funded. • **ENHANCE** the experience and quality of care that people receive, focusing on better outcomes • **IMPROVE** efficiency of our collective resources; making sure that our money is spent effectively.
Uplift Strategy	• Encourage, coordinate, seize and maximise opportunities to rejuvenate the areas of Whitton, Hampton North, Barnes, Mortlake and Ham

Corporate Asset Management 2012	• Use the council's available assets to achieve effective service delivery, and to divest of assets that are not required for this purpose and which are not producing significant income. • A three year disposals programme for 2013-16 was approved in November 2012 to support this strategy.
Strategies due to be refreshed	
Learning Disability Strategy 2010-13	• Improved health and emotional well being • Improved quality of life • Making a positive contribution • Exercise of choice and control • Freedom from discrimination and harassment • Economic well being • Maintaining personal dignity
End of Life Care Strategy 2010-13	• A partnership between patient, family, health and social care. • Effective coordination of care across providers of care. • Patient counselling and choice about care and place of death. • Sensitivity to personal, cultural and spiritual beliefs.
Lifelong opportunities strategy 2009-13	Improve the quality of life for people aged 50+ by enabling them to: • Make a positive contribution and feel valued and included • Have access to appropriate information and advice • Enjoy living in good, safe neighbourhoods and be able to get out and about • Keep healthy and active • Be able to access high quality care and support services when necessary
Adults Strategic Plan 2010-2013	Our vision is for a healthy borough where everyone: • benefits from improvements in health and wellbeing • is able to enjoy life, reach their full potential and live as independently as possible in the local community • is respected and valued and able to contribute to their communities • feels empowered to take responsibility for their health and wellbeing and plan for their future • is able to choose, and easily access personalised support when they need it • celebrates diversity and is treated equally • is safe from mistreatment and confident to raise concerns