

| | | | | | | | | | | | | | |
|--|---|---|-----------------------------|---|---|------------|-----|---|---|---|---|---|--|
| Official | | Establish ways to ensure young people from other vulnerable groups e.g. those with disabilities, learning difficulties and BME are supported around sexual health (and other areas) | | Public Health | All young people's services including youth service | ongoing | N/A | x | x | x | x | x | |
| | | Explore opportunities to raise awareness to parents re: importance of RSE and interrelated items e.g. online grooming/ CSE/ internet safety/ through schools | | SRE Working Group and LSCB or other body re: RB Services Review | TBC | TBC | N/A | x | x | x | x | x | |
| | | Explore opportunities to work in partnership with FE college and university | | Public Health and Sexual Health Commissioning | Richmond College/ St Mary's University/ AfC/ ISH/ Roehampton University | ongoing | N/A | x | x | x | x | x | |
| | | Ensure young people are involved in design and delivery of sexual health communications including vulnerable groups e.g. LGBTQI, those with disabilities, learning difficulties and BME | | Public Health | AfC/ CCG/ Youth Council/ Children in Care Council | March 21 | N/A | x | x | x | x | x | |
| | | Actively promote GIO website | | Public Health | All young people's services including youth service | March 20 | N/A | x | x | x | x | x | |
| Improve awareness of sexual health services amongst residents including young people and other vulnerable groups | | Work with communications colleagues to better understand, and make better use of, opportunities with social media and internet | Public Health | Council corporate comms and CLCH comms, Sexual Health Commissioning | All stakeholders | March 21 | N/A | x | x | x | x | x | |
| | | Raise awareness of existing and trusted online sources of information on sexual health and services e.g. NHS Go/ NHS Choices/ Health Help Now/ Getting It On/ AfC info/ SWISH/ Do It London to vulnerable groups e.g. young people/ LGBTQI and LD | Public Health | Sexual Health Commissioning / CCG | All stakeholders | March 21 | N/A | x | x | x | x | x | |
| | | Actively promote the c-card scheme across the borough including with education and youth settings/ to ensure young people know what it is and how to access it | Sexual Health Commissioning | All young people's services | All stakeholders | March 20 | N/A | x | x | x | x | x | |
| Partnership working/ Whole systems approach | Better partnership working across the sexual health system/ with improved communication and understanding of everybody's role | Establish SH providers' group | Sexual Health Commissioning | CLCH | Public Health/ Primary Care Commissioning /All SH providers | ongoing | N/A | x | x | x | x | x | |
| | | Ensure appropriate pathways exist between different sexual health services and are shared through the sexual health providers group; and with other services such as mental health and substance misuse | Sexual Health Commissioning | CLCH | Public Health/Primary Care Commissioning /All SH providers | TBC | N/A | x | x | x | x | x | |
| | | PH and commissioners to work with providers' communications teams to ensure they (PH and Sexual Health Commissioning) have strategic overview of communication activities across the sexual health system | Sexual Health Commissioning | CLCH | Public Health/ Primary Care Co | March 20 | N/A | x | x | x | x | x | |
| | | Quarterly primary care newsletter to include info about SH services | Primary Care Commissioning | Primary Care Commissioning | Sexual Health Commissioning/ GPs/ Pharmacies | Quarterly | N/A | x | x | x | x | x | |
| | | Obtain regular updates on ISH service developments and communicate to CCG locality leads and Practice Nurses | Sexual Health Commissioning | Sexual Health Commissioning | CCG, CLCH | quarterly | N/A | x | x | x | x | x | |
| | | Ensure all community pharmacies/ GPs/ school nurses, health visitors and youth services have access to and use up-to-date service information for signposting for young people - NB in particular community pharmacies for Emergency Hormonal Contraception (EHC), given locum use, etc | Sexual Health Commissioning | Sexual Health Commissioning/ Primary Care Commissioning | CPs/ GPs/ youth service/ SN | March 21 | N/A | x | x | x | x | x | |
| | | Build signposting and referral information into Primary Care Data Monitoring Systems (Pharm outcomes/ EMIS & Vision) | Primary Care Commissioning | Primary Care Commissioning | Sexual Health Commissioning/ Data Managers of Contracted Systems | October 19 | N/A | x | x | x | x | x | |
| | | Update all primary care service specifications to incorporate up to date referral and signposting information maximising synergies and interdependencies with other services (ISH/ Voluntary/ TOP/ Other Primary Care Services/Providers) | Primary Care Commissioning | Primary Care Commissioning | GPs/ Pharmacies | October 18 | N/A | x | x | x | x | x | |
| | | Create service directory of all contracted primary care providers so that rapid signposting information can be given at point of contact with service user/ for example/ when CP LOCUM is unable to dispense according to the PGD and needs to signpost to alternative pharmacy. | Primary Care Commissioning | Primary Care Commissioning | Sexual Health Commissioning/ GPs/ Pharmacies | March 19 | N/A | x | x | x | x | x | |
| Accessible Services | Accessible sexual health services for all | To develop and market the new hub premises to ensure it meets the needs of service users | Sexual Health Commissioning | CLCH | Service Users' Group/ Healthwatch | March 19 | N/A | x | x | x | x | x | |
| | | Review provision of SH services in primary care considering need and accessibility - specifically EHC/ Chlamydia Screening and HIV POCT, ensuring accessibility for high risk groups | Primary Care Commissioning | Primary Care Commissioning | GPs/ Pharmacies | April 19 | N/A | x | x | x | x | x | |

| | | | | | | | | | | | | | | |
|----------|--|---|--|----------------------------------|-----------------------------|---|--------------|-----|---|---|---|---|---|--|
| Official | | Improve access by promoting a shift from clinic based to online STI testing for asymptomatic service users | Sexual Health Commissioning | CLCH | SH providers | March 19 | N/A | x | x | x | x | x | | |
| | | Ensure all local providers promote their services including online and providing up-to-date information to website coordinators | Sexual Health Commissioning | Sexual Health Commissioning | All commissioned providers | March 19 | N/A | x | x | x | x | x | | |
| | Accessible sexual health services that meet the needs of at risk groups | | Use differential commissioning data to identify groups with poorer access and provide support for high risk groups | Sexual Health Commissioning | CLCH | CLCH | March 19 | N/A | x | x | x | x | x | |
| | | | Continue to explore provision of sexual health services in schools | Public Health | Public Health | Public Health/ Sexual Health Commissioning/ Children's Commissioning/ schools/ AfC/ members/ CLCH | September 19 | N/A | x | | x | x | x | |
| | | | Explore options to ensure sexual health services are young people friendly through local initiatives and new You're Welcome criteria when launched | Sexual Health Commissioning | CLCH | Public Health | TBC | N/A | x | | x | x | x | |
| | | | Review access options for condom distribution including Come Correct (c-card scheme) to improve young people's access. Ensure young people are aware of the service and how to access it | Sexual Health Commissioning | Sexual Health Commissioning | CLCH/Metro | March 20 | N/A | x | | x | x | x | |
| | | Ensure recommendations from LSCB Risky Behaviour Action Plan re: LGBTQI service audit are implemented | Public Health | LSCB or responsible organisation | Local providers | TBC | N/A | x | | x | x | x | | |
| | All professionals working within the sexual health system receive appropriate ongoing training | | Ensuring that providers are trained in communicating with and supporting more vulnerable groups e.g. LGBTQI/ young people/ ESOL | Sexual Health Commissioning | CLCH | All providers | March 21 | N/A | x | x | x | x | x | |
| | | | Undertake an audit of clinical competencies of LARC fitters working in contracted GPs ensuring all have required certificates and update training | Primary Care Commissioning | Primary Care Commissioning | Contracted GPs | March 20 | N/A | | | | | | |
| | | | Undertake a Training Needs Analysis of providers delivering SH in Primary Care. | Primary Care Commissioning | Primary Care Commissioning | Sexual Health Commissioning/Public Health / CLCH/ GPs/ LMC/LPC/CPs | March 20 | N/A | x | x | x | x | x | |
| | | | Compile a directory of training providers for services to access relevant training for their staff | Sexual Health Commissioning | Sexual Health Commissioning | All SH providers and other services | September 19 | N/A | x | x | x | x | x | |